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Notice to Oregon Policyholders

Dear Policyholder:

Berkshire Hathaway GUARD recognizes the numerous wildfire disasters which have resulted in a state of emergency in Oregon causing hardship to our policyholders. We want to do what we can to help our customers during this time. In response, we wish to notify you that in compliance with the Oregon Department of Consumer and Business Services Wildfire Emergency Order effective from September 18 through October 17, we are providing temporary premium payment relief to our policyholders in the affected wildfire areas as long as the order remains in effect.

Specifically, for the period of September 18 through October 17, for policyholders in the areas affected by the Oregon wildfires as defined by the zip codes noted below, we are temporarily:

- Extending grace periods for premium payments
- Postponing cancellations and non-renewals for non-payment of premium
- Providing relief from reporting and other required communication related to claims submission and processing for insureds
- Providing consideration for relief from other types of policy provisions, including premium payment flexibility, upon request from the policyholder

Wildfire Locations	ZIP Codes
Clackamas County	97004, 97009, 97011, 97017, 97022, 97023, 97028, 97038, 97042, 97045, 97055, 97067, 97132, 97375
Deschutes County	97739, 97759
Douglas County	97443, 97447, 97470, 97479, 97494, 97604, 97731
Jackson County	97501, 97504, 97520, 97522, 97524, 97535, 97536, 97539, 97540, 97541
Jefferson County	97730
Josephine County	97523, 97534, 97538, 97544
Klamath County	97737, 97731, 97739
Lake County	97636
Lane County	97408, 97413, 97438, 97446, 97454, 97477, 97478, 97488, 97489
Lincoln County	97368
Linn County	97327, 97346, 97350, 97358, 97360, 97374, 97383, 97384, 97386, 97413, 97446, 97759
Marion County	97342, 97346, 97350, 97358, 97381, 97383, 97360, 97375, 97385
Multnomah County	97009

Tillamook County	97368
Warm Springs Reservation	97761
Wasco County	97037, 97761
Washington County	97123, 97132
Yamhill County	97123, 97132

We will continue to comply with any wildfire directives issued by the Oregon Department of Consumer and Business Services.

If you are affected by the Oregon wildfires and need to discuss payment flexibility, claims or have any questions about your coverage, please contact our Customer Service Center from Monday through Friday, 8:00 AM to 7:30 PM EST, through the following channels:

- Call Toll-free: 1-800-673-2465
- E-mail: csr@guard.com
- Web chat with a customer representative online through our *Policyholder Service Center* website at: <https://policyholder.guard.com>

We wish you the best during this difficult time.

Sincerely,

Berkshire Hathaway GUARD Insurance Companies

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